

BEFORE
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA
DOCKET NO. 94-472-C - ORDER NO. 95-16 ✓
JANUARY 5, 1995

IN RE:	Jean Geere,)	
)	
	Complainant,)	
)	ORDER
	vs.)	DISMISSING
)	COMPLAINT
	Southern Bell Telephone and)	WITHOUT
	Telegraph,)	PREJUDICE
)	
	Respondent.)	
)	

This matter involves a Complaint filed by Jean Geere of 435 Carolina Springs Road, North Augusta, South Carolina against Southern Bell Telephone and Telegraph Company (Southern Bell). The Complaint arises from a dispute over charges on a telephone bill. Ms. Geere requested a hearing in this matter, and the Commission granted her request for a hearing. The Hearing was scheduled and noticed for December 6, 1994 at 11:00 a.m. Prefiling dates were noticed for the filing of prefiled testimony. Ms. Geere, as the Complainant, was instructed to prefile her testimony on or before November 9, 1994. Ms. Geere did not prefile testimony in this matter. As a result the prefile date of Southern Bell, the Respondent, was postponed, and eventually, the hearing itself was continued.

On November 16, 1994, the Staff mailed a certified letter to Ms. Geere regarding her failure to prefile testimony. Receipt of

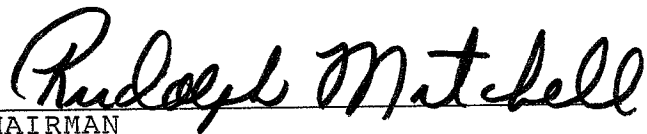
this letter has not been received by the Commission. On November 29, 1994, Staff Counsel mailed another certified letter to Ms. Geere. Postal receipt indicates that Ms. Geere received the November 29, 1994, letter on November 30, 1994. The letter advised Ms. Geere that hearing scheduled for December 6, 1994 had been continued due to her failure to prefile testimony. The letter requested that Ms. Geere contact the Staff to establish a new prefile date and hearing date and also advised Ms. Geere that her cooperation was needed for the case to proceed further. To date, the Commission has not received a response from Ms. Geere .

Upon consideration of this matter, the Commission believes that Ms. Geere's complaint should be dismissed without prejudice. The Complaint was brought by Ms. Geere and the hearing was scheduled at her request. Ms. Geere's cooperation is necessary to pursue this matter any further. As the Complaint is being dismissed without prejudice, Ms. Geere may refile this Complaint if she desires.

This Order shall remain in full force and effect until further Order of the Commission.

IT IS SO ORDERED.

BY ORDER OF THE COMMISSION:


CHAIRMAN

ATTEST:


Executive Director

(SEAL)